Consumables™ Solutions
Busy working for you

Consumables.com™
The workplace supplies superstore

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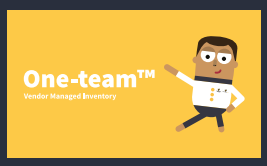
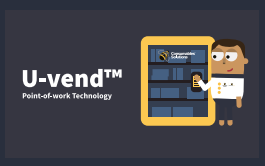
Case Study

Chemring Countermeasures





Chemring Countermeasures

Chemring Countermeasures was established in 1921 and is now a world leader in comprehensive threat weapon systems and missile countermeasure solutions.

The company employs around 300 people in its manufacturing site near Salisbury, which houses infra-red and radio frequency decoy manufacturing facilities and a technology centre.

100%
REDUCTION IN STOCKOUTS

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The Requirements

With only two buyers in the company, they found they were wasting a lot of time on small purchases of workplace supplies and trying to overcome things like shelf life, instead of concentrating on more strategic decisions the business required.

Our Solution

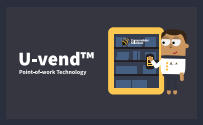
Chemring Countermeasures began working with Consumables Solutions in 2004 and initially had an annual spend of £100,000 which quickly increased to over half a million as they were impressed with the service and added more of their requirements.

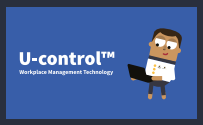
We initially provided the One-team™ solution with a fully managed on-site store, combining with our U-control™ system in 2010 so the central team has full online visibility and control of orders. Then in 2018 U-vend™ was implemented.

The Result

Consumables Solutions has been able to eliminate stock-outs and as a result, Chemring Countermeasure's production benefits from a smoother supply chain. They also benefit from greater control at all levels of the company with U-control™. Sarbanes-Oxley compliance was switched on in order to prevent the requestor from also being the approver.

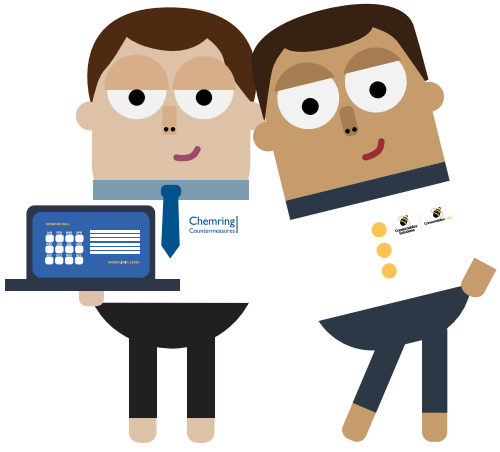
Each order requires authorisation at a departmental management level and the purchasing department can access detailed reports to analyse spend and plan forward based on accurate historical data.





"In the current economic and manufacturing climate the ability to manufacture products with a high level of reliability at a cost that is attractive to your customers, within an agreed time period, helps increase business and enhance reputations. Consumables Solutions is helping us achieve this in their support of our production requirements – we look forward to many more years of working with them."

Andrew Carr, Senior Buyer, Chemring Countermeasures



To find out more about our supply chain solutions for workplace products and services, please get in touch on 03300 888 000. We strive to offer you the best service possible.

Visit us online **www.consumables.com**